IN THE DRAWINGS

Applicant respectfully requests approval of the following drawing changes. Specifically, Figure 4 has been amended to change "RPS" to "PRS". Figure 7 has been amended to delete GE IndSys, ".indsys.ge.com/", GE Industrial Systems, "@indsys.ge.com", and an icon following the Edit icon. Figures 8, 16, 17, 18, and 20 have been amended to change "GE Home" to C Home and "IndSys Home" to B Home. Figure 19 has been amended to delete GE and GE Industrial Systems, and change "Gagnon, John D" to "Gagnon". Figure 21 has been amended to change "Distributor Performance for" to "Distributor Performance", to delete numbers located on the graphs, and to delete the date and time of generation of the dashboard. Applicant submits replacement drawing sheets incorporating the changes to Figures 4, 7, 8, 16, 17, 18, 19, 20, and 21. Also submitted herewith are annotated Figures 4, 7, 8, 16, 17, 18, 19, 20, and 21, reflecting the requested changes in red ink. No new matter has been added.



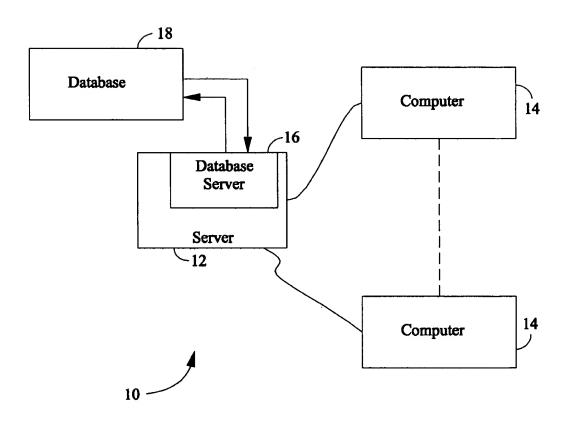


FIG. 1



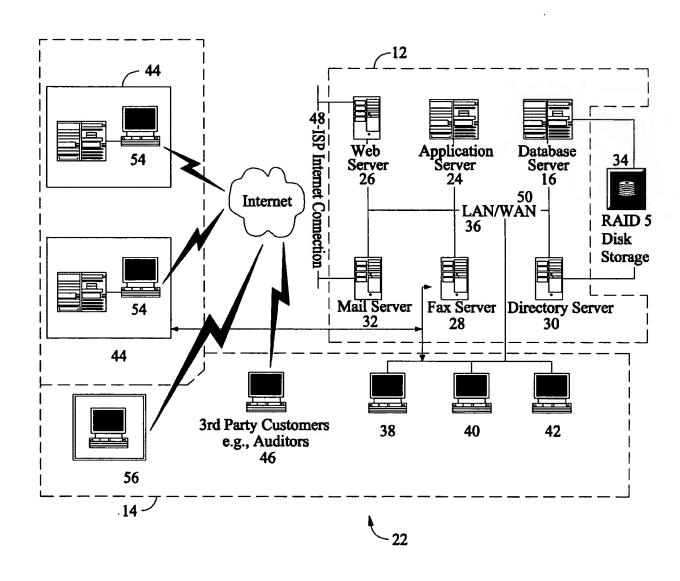


FIG. 2



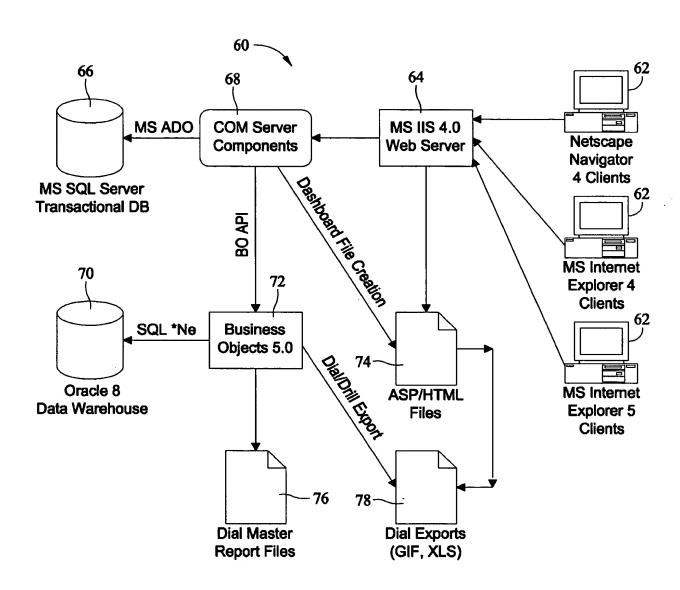


FIG. 3



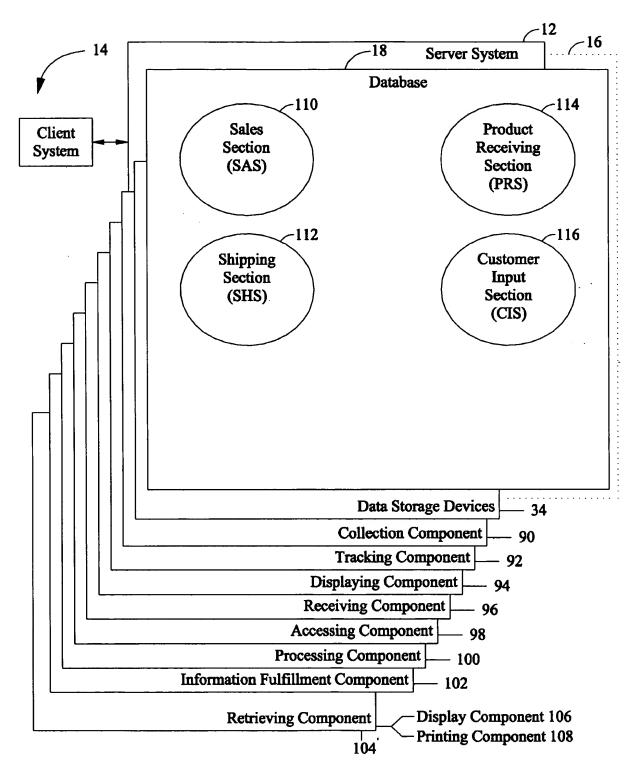


FIG. 4





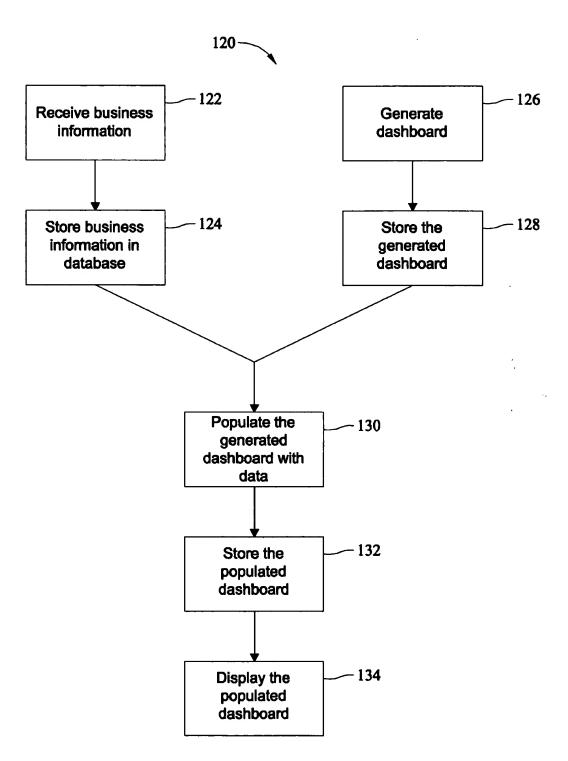


FIG. 5



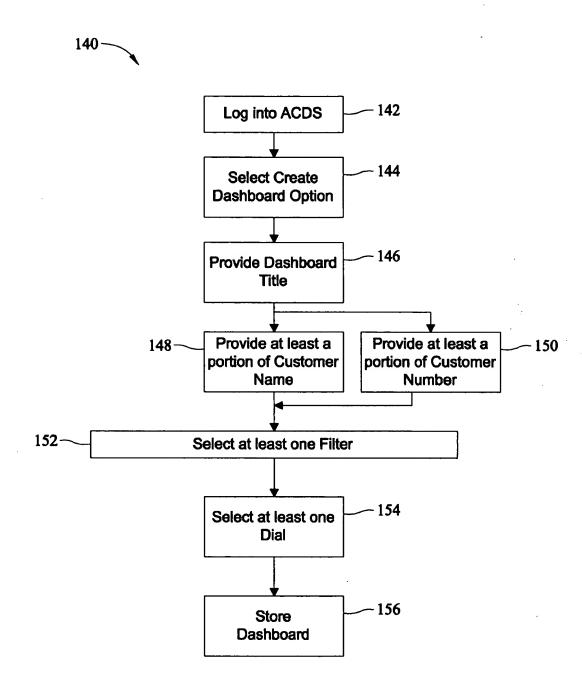
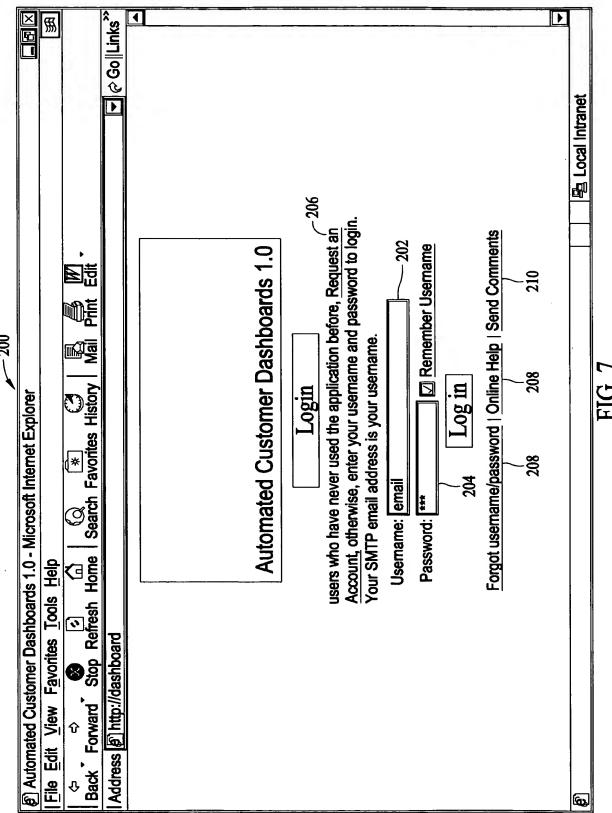
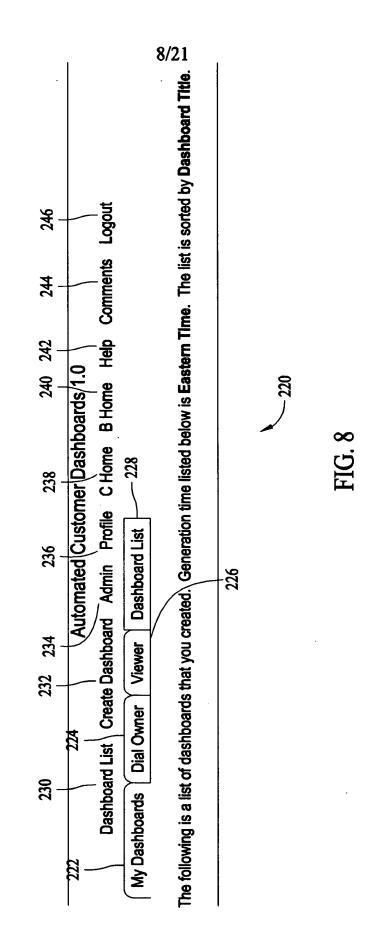


FIG. 6











9/21 266 Customer Dashboard application has predefined dashboard templates that help you create your dashboard faster. These templates will) have preselected dials. The templates are created for your convenience. You can change the dials on a dashboard at any time during dashboard creation or editing even if you select a template to create the dashboard. Listed below are the preselected dials for each 262 Create Dashboard Preferences Viewers Do not want to use any template Dashboard Info | Dial Info Dashboard Templates dashboard template. 26 Next >

7

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Create Dashboard
Preferences
Viewers
Dial Info
shboard Info

All the required fields are marked by * Dashboard Title*: Day

Enter a partial name of the customer. A list of all customers will be displayed which contain the partial customer name you enter. If you leave the following field blank, you will not be able to select a customer number or name from the subsequent screens. For example, if you want to create a dashboard for Crescent Electric, enter "crescent" or "CRESCENT" in the partial customer name. The search in the database -284

based on your entry in case insensitive.

Partial Customer Name: |

You can enter up to 5 partial customer numbers. A union of partial customer name and partial customer numbers will be used to generate the - 286

customer name and customer number choice lists.

l		
	`	
	Customer Numbers:	
	tomo	
	ial Cus	

Choose if you want to display the Product Family choice list on the next screen. If you decide to view the Product Family list, it will take at least 2 minutes to build the next screen. If you decide not to display the list, ALL will be selected from the Product Family list

D

Display Product Family list: | Do not display the list

	- 292
Next	Z30
< Back	



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Customer Names and Customer Names - Numbers fields will display all the customers where the partial name you entered appears. Selecting "All" from both fields will select all the customers in the database not just the customers displayed here. You can choose multiple selections from each of the following fields by holding Ctrl key and selecting the choices.

Create Dashboard

Preferences

Viewers

Dashboard Info | Dial Info |

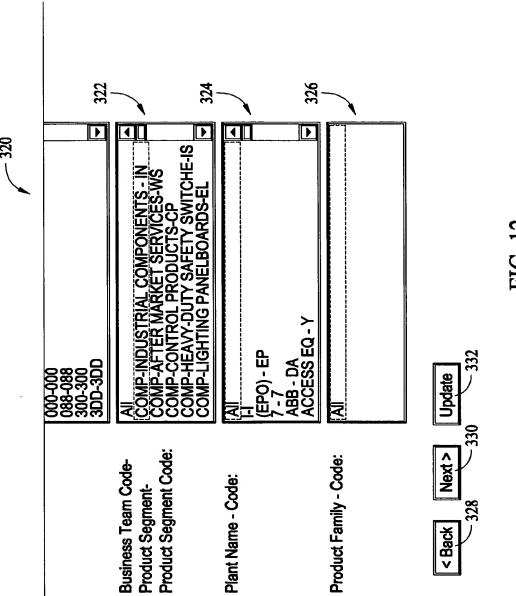
302	304	310	314
AII AMEREN/CIPS AMEREN/UE	AMEREN/CIPS - 2583701 AMEREN/CIPS - 2583769 AMEREN/CIPS - 2583769 AMEREN/CIPS - 2583774		SS. A
Dashboard Title: Customer Name:	Customer Name - Number:	Region Name - Number:	District Name - Number:

FIG. 1

TITLE: METHOD AND SYSTEM FOR OBTAINING INFORMATION UTILIZING USER INTERFACES INVENTOR: David John Gagnon et al.

S/N: 09/681,867 DOCKET NO.: 12552-367
Atty: Patrick W. Rasche; PHONE: (314) 621-5070







Create Dashboard

Preferences

Viewers

Dial Info

Dashboard Info

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You can select up to 6 dials per dashboard. Dials on the dashboard will be displayed in the order they appear in the "Selected Dials" box. To select a dial, check the box in front of the dial. To view the operational definition of a dial, click on the dial name. All the dials are grouped in 350 shipment on a completed stock requisition not including single An average of all the fill rates is displayed as the fill rate for For each requisition, the first ship date is calculated only using the line items where material class code is 'A'. If the 1st Shipment Fill rate is = Number of 'A' line items shipped on the first ship date / Total number of 'A' line items for the will be used using the criteria you entered in the Dashboard All the requisitions that have more than one 'A' line items, fill rate for the first ship date is less than 10%, the next ship Dial Definition The number of items shipped with the 1st 1st Shipment Fill Rate - Stock Items - A Items Excluding f) 1st Shipment Fill Rate - Stock Items - A Items Only line item requisitions or B or C class code line items. Selected Dials date for the requisition is used General Dials - Sales Trend Single Line Items 348 Type of Graph Calculations Filter screen. 346 24 A Items Only, Excluding Single Line Items A Items Only, Excluding Single Line Items st Shipment Fill Rate - Stock Unit Ship Dials to Select st Shipment Fill Rate - Stock Items 1st and 2nd Shipment Fill Rate Exclude Single Line Items Exclude Single Line Items Dashboard Title: sample various categories. A Items Only A Items Only Standard Standard

TITLE: METHOD AND SYSTEM FOR OBTAINING INFORMATION UTILIZING USER INTERFACES INVENTOR: David John Gagnon et al.

S/N: 09/681,867 DOCKET NO.: 12552-367

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For each dial selected in the previous screen, you can choose the dial owner, upper and lower spec limits. A dial owner may or may not be an Create Dashboard New Dial Owner Spec Limits Enter Last Name Lower Upper None None **Preferences** Viewers Dial Info General Dials - Sales Trend Dashboard Title: sample Dashboard Info Dial Name application user. < Back TITLE: METHOD AND SYSTEM FOR OBTAINING INFORMATION UTILIZING USER INTERFACES INVENTOR: David John Gagnon et al.

S/N: 09/681,867 DOCKET NO.: 12552-367

Atty: Patrick W. Rasche; PHONE: (314) 621-5070

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Create Dashboard Dashboard Info | Dial Info | Viewers | Preferences

Dashboard Title: sample

up to 5 viewers at a time. If you need to enter more than 5 viewers, enter 5 and submit the page. A new page will allow you to enter 5 more. You can grant viewing privileges for other users to view current dashboard. A dashboard can have any number of viewers. You can enter

382 **Enter New Viewers** Last Name

< Back



B Home Help Comments Logout Dashboard List Create Dashboard Admin Profile C Home

Create Dashboard	
s / Preferences	
Viewers	
Dial Info	
Dashboard Info	

The preferences set here will be used to generate the dashboard. These preferences can be changed at any time.

Dashboard Title: sample

Display	Dial Owners Spec Limits Variance		Time Span To Generate Dashboard ⊙ Always use past 12 ☐ months of data to generate dashboard. ○ Generate dashboard using data from Jan 2000 ☐ to Jan 2000 ☐	76
Dial Name		General Dials - Sales Trend	Time Span To Generate Dashboard	404Sack Dashboard List408406

Automated Customer Dashboards 1.0

Dashboard List Create Dashboard Admin Profile C Home B Home Help Comments Logout

My Dashboards | Dial Owner

Dashboard List Viewer The following is a list of dashboards that you created. Generation time listed below is Eastern Time. The list is sorted by Dashboard Title.

sample [Edit Dashboard] Last Generated On: To be Generated [Generate Dashboard]

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Automated Customer Dashboards 1.0

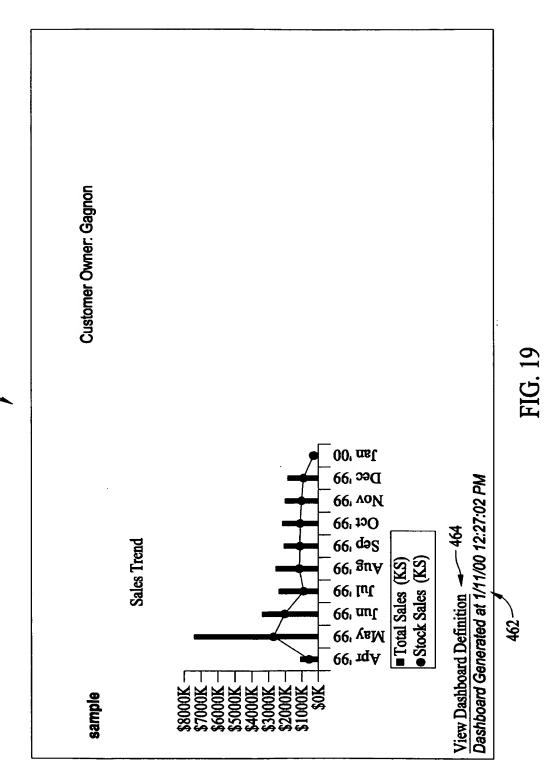
C Home B Home Help Comments Logout Profile Dashboard List Create Dashboard Admin

My Dashboards │ Dial Owner │ Viewer │ Dashboard List

The following is a list of dashboards that you created. Generation time listed below is Eastern Time. The list is sorted by Dashboard Title.

sample [Edit Dashboard] Last Generated On: Jan 11 2000 12:24PM [Generate Dashboard]





TITLE: METHOD AND SYSTEM FOR OBTAINING INFORMATION UTILIZING USER INTERFACES INVENTOR: David John Gagnon et al.

S/N: 09/681,867 DOCKET NO.: 12552-367

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4	3/30/69	4/5/99	2827612	CRESCE	EN 38	N 39610209 Centra	Centr	≥	linneapoli	2,530.49	တ	0
5	3/30/99	4/5/99	2827612	CRESCI	EN 35	CRESCEN 39610211 (Centra	_	Ainneapoli	733	က	0
9	3/22/99	4/5/99	2827601	CRESCI	EN 33	CRESCEN 39613834 (Centra	_	Ainneapoli	99	-	0
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Θ	3/30/99	•	2827640	_	EN 4	CRESCEN 40869586 (Central	a St	Louis	692.64	4	0
თ	3/30/99	4/5/99	2827640	_	EN 4	CRESCEN 40869586 Central	Centra	_	St Louis	692.64	4	0
ピ	4/1/99	•	2827605	CRESCEN	EN 41	41398540 Central	Centra	_	Minneapoli	1,007.00	0	0

May '99

99' 1qA

\$150K-

\$250K

\$200K

\$100K-

\$50K-

May '99 99' 1qA

- REPLACEMENT SHEET -TITLE: METHOD AND SYSTEM FOR OBTAINING INFORMATION UTILIZING USER INTERFACES INVENTOR: David John Gagnon et al.

S/N: 09/681,867 DOCKET NO.: 12552-367

Atty: Patrick W. Rasche; PHONE: (314) 621-5070

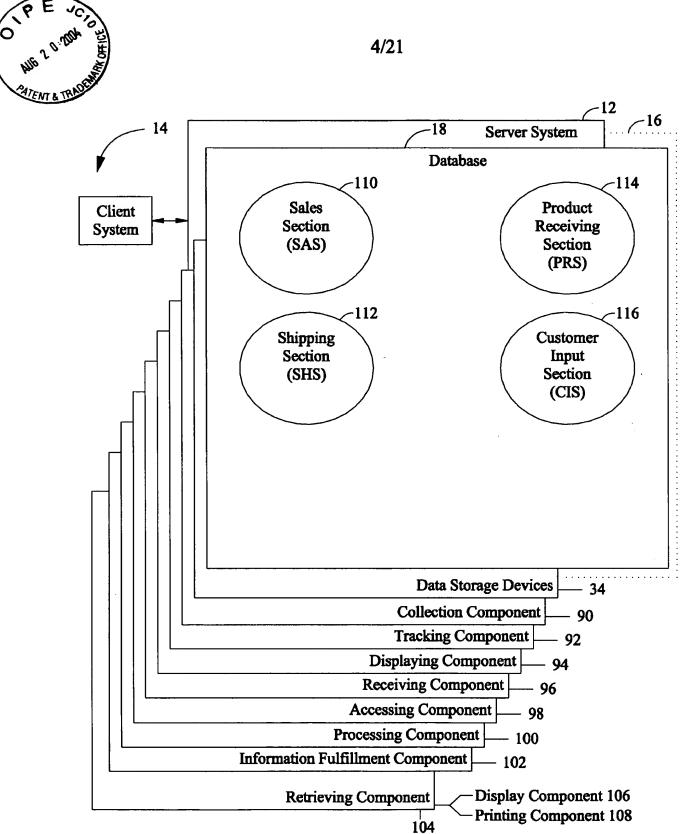
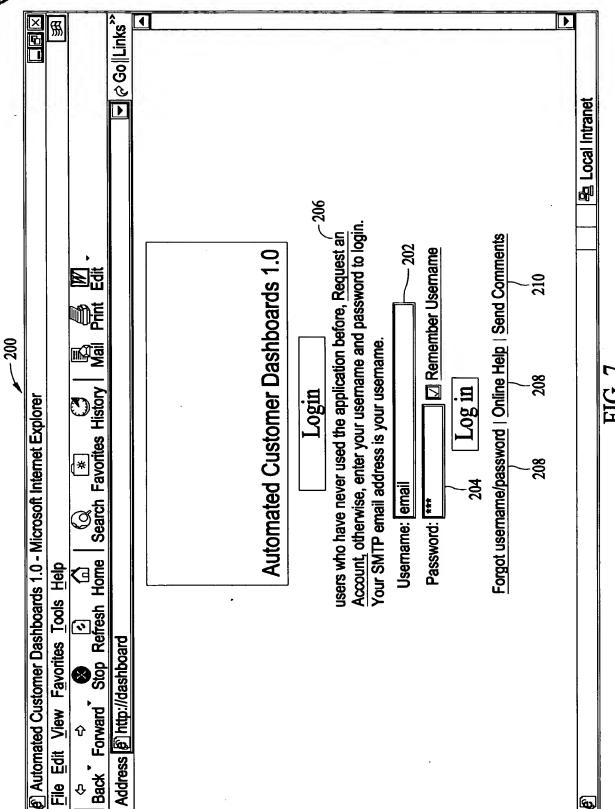
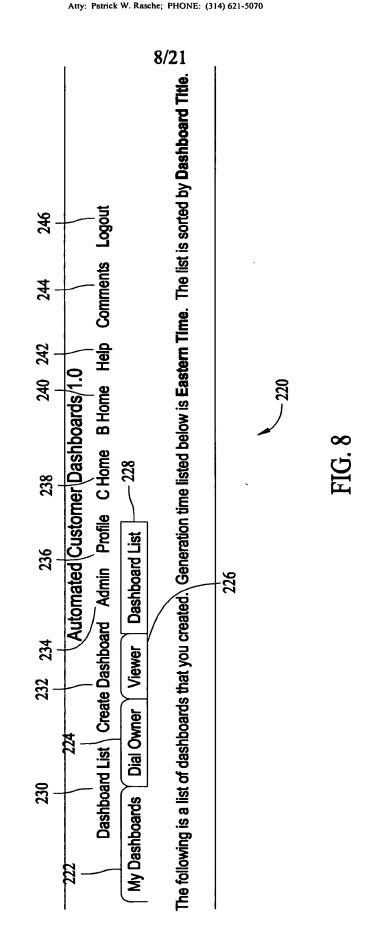


FIG. 4



- REPLACEMENT SHEET TITLE: METHOD AND SYSTEM FOR OBTAINING INFORMATION UTILIZING USER INTERFACES
INVENTOR: David John Gagnon et al.
S/N: 09/681,867 DOCKET NO.: 12552-367
Atty: Patrick W. Rasche; PHONE: (314) 621-5070







Dashboard List Create Dashboard Admin Profile C Home B Home Help Comments Logout

Create Dashboard
Preferences
Viewers
Dial Info
Dashboard Info

The preferences set here will be used to generate the dashboard. These preferences can be changed at any time.

Dashboard Title: sample



Automated Customer Dashboards 1.0

Dashboard List Create Dashboard Admin Profile C Home B Home Help Comments Logout

Dashboard List Viewer My Dashboards | Dial Owner The following is a list of dashboards that you created. Generation time listed below is Eastern Time. The list is sorted by Dashboard Title.

sample [Edit Dashboard] Last Generated On: To be Generated [Generate Dashboard]



Automated Customer Dashboards 1.0

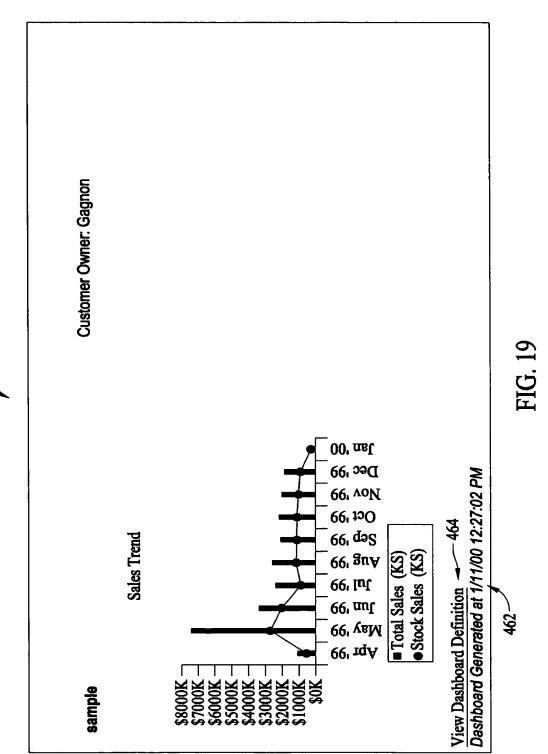
C Home B Home Help Comments Logout Profile Dashboard List Create Dashboard Admin

Dashboard List Viewer Dial Owner My Dashboards The following is a list of dashboards that you created. Generation time listed below is Eastern Time. The list is sorted by Dashboard Title.

sample [Edit Dashboard] Last Generated On: Jan 11 2000 12:24PM [Generate Dashboard]

- REPLACEMENT SHEET TITLE: METHOD AND SYSTEM FOR OBTAINING INFORMATION UTILIZING USER INTERFACES
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တ္ဆ	4/5/99	2827605		N 41	398540	Cent	_	Minneapoli	apoli	1,007.00	0	0	

2 6 8 8 8 8 8 8 8 8